

Frequently Asked Questions
Recruitment and Pre-Certification of Trainers

I responded to an earlier recruitment notice for Field Data Collection Officers. Why is Ghana Statistical Service recruiting again?

This recruitment is for National and Regional Trainers. The role of Trainers is different from that of Data Collection Officers. The census training strategy has multiple levels. National Trainers will be trained to be able to train Regional Trainers who will be trained to directly train Data Collection Officers. National Trainers will be recruited to work in their region of residence while Regional Trainers will be recruited to work in their district of residence.

How much do I have to pay to apply for this training programme?

There are no application fees associated with this recruitment process. All eligible applicants need to do is to go to <https://phc2020.statsghana.gov.gh> and apply.

I received a forwarded message asking me to call a certain number for further clarification. What should I do?

Do not respond to any messages requesting that you contact specific people. GSS will not contact you and request that you call anyone. Note that the official channels for information are:

- The GSS website (www.statsghana.gov.gh) or social media pages (<https://www.facebook.com/statsghana> or <https://twitter.com/StatsGhana>)
- The following contact numbers: 059-147-6893, 020-685-0157, 055-162-5567, 059-147-6884 or 059-147-6895
- The following email address: phc2020recruit@statsghana.gov.gh

I applied as an enumerator. Can I take part in this pre-certification training programme for trainers?

A first degree or equivalent experience as a trainer for censuses or surveys is required to apply for the pre-certification training programme. All eligible persons who applied as an enumerator can therefore apply to be trainers. They only need to log into the application portal to update their details and select Regional Trainer as the position being applied for; and ensure all the necessary documents are uploaded.

I received an email asking me to update my details. Do I need to apply again?

No. But if you have not yet updated your details kindly do so. If your details are up to date, then you do not need to do anything else until further notice.

I am trying to access the application webpage, but it is not opening. What should I do?

Refresh the page or close your browser and try again.

I am having challenges logging in or completing the application. What should I do?

Contact the official helplines at 059-147-6893, 020-685-0157, 055-162-5567, 059-147-6884 or 059-147-6895 from 8 am – 8 pm for assistance. Do not request or accept assistance from any other source.

I received an email asking me to update my details, but the link is not working. What should I do?

Contact the official helplines at 059-147-6893, 020-685-0157, 055-162-5567, 059-147-6884 or 059-147-6895 from 8 am – 8 pm or send a Whatsapp message to: 059-147-6884 or email phc2020recruit@statsghana.gov.gh for assistance with an updated link. Do not request or accept assistance from any other source.

I have successfully completed my application to be a Trainer. What next?

Eligible applicants will be contacted and invited to an interview. There is no fee for the interviews. Applicants are only required to come to the interview with the following:

- Original copy of most recent certificate
- Photocopy of certificate of most recent certificate
- Valid national ID
- Photocopy of valid national ID
- Passport picture
- CV

I applied to be a Regional Trainer. What if I am not selected? Can I reapply as a Field Data Officer?

Yes. Those who want to apply for a different position only need to log into the application portal to update their details and select the new position being applied for.

What level of commitment is required from applicants?

Trainers engaged for the Population and Housing Census must be available from the start of the pre-certification training programme through to the end of the census exercise. The pre-certification programme will run from 17th November 2020 to 5th March 2021 for Regional Trainers. After completing the pre-certification programme and carrying out their duties as trainers, trainers will be required to carry out additional responsibilities such as monitoring and report writing.

What is the format of the virtual training?

The virtual training will require trainees to commit at least 6 hours every week comprising 5 hours of pre-recorded lectures and 1-hour live session with facilitators.